The Truth about Student Financial Services

- Student Refunds
- Payroll Deduction
- External Funding
- Money Management Risk

Truths about...

Student Refunds
- Questions:
  - What are the requirements for a student refund?
  - How are the funds returned to the student?

Payroll Deduction
- Details:
  - page 1 of 2
  - Purpose: Explain the payroll deduction process

External Funding
- Questions:
  - What external funding options are available for students?
  - How can students apply for external funding?

Money Management Risk
- Questions:
  - What are the risks associated with money management for students?
  - How can students avoid these risks?
The Truth about Student Financial Services

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  - Student Refunds
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Student Refunds
- Questions
  - What should be done?
  - What's the process?

Payroll Deduction
- Questions
  - What's the process?
  - What should be done?

External Funding
- Questions
  - What's the process?
  - What should be done?

Money Management Risk
- Questions
  - What's the process?
  - What should be done?
Truths about....

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Student Refunds

Direct Deposit
92%

Question #1
How much do students have in unclaimed refunds?
Direct Deposit

92%
Question #1

How much do students have in unclaimed refunds?
Payroll Deduction

1162 Metrics
1,030 + 4,008 = 5,038

Question #2
How many of the 4,008 students had a late fee assessed?
1162 Metrics

1,030 + 4,008 = 5,038
Question #2

How many of the 4,008 students had a late fee assessed?
External Funding

Who? What? Where?
- Stipend + Tuition
- Tuition/Stipend Only
- Multiple Sources

Question #3
Who should you contact if a student is receiving a funding for tuition and mandatory fees?
Who? What? Where?

- Stipend + Tuition
- Tuition/Stipend Only
- Multiple Sources
Question #3

Who should you contact if a student is receiving a funding for tuition and mandatory fees?
Money Management Risk

Reduced Risk
- BEAM
- Housing & Residential Dining
- Summer Session

Question #4
How many types of charges are on the University Bill?
Reduced Risk

- BEAM
- Housing & Residential Dining
- Summer Session
Question #4

How many types of charges are on the University Bill?
Questions, Thoughts, Suggestions

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